

LOCATIONS

Rural Health Services, Inc.

Community Health Express

Frequently Asked Questions (continued)

Who do I call if I have questions before or after my child's appointment?

When you have questions regarding the services provided on the mobile unit to your child, call a mobile unit staff member. The person will work with you to get your questions answered. The number is (803) 380-7000.

How will my child come to the mobile unit?

The mobile unit will be parked on school grounds. The front office staff at the school will call for your child to meet the mobile unit staff member in the front office of the school. A member of the mobile unit team will then walk your child over to the unit and back to the front office of the school building when the appointment is completed.

What are the hours of operations?

The mobile unit will be open from 8:30 am to 4:00 pm Monday – Friday.



Pending



Clyburn Center for Primary Care

1000 Clyburn Place

Aiken SC 29801

803.380.7000 (afterhours also)

Monday—Thursday 8:00 am—7:00 pm

Friday 8:00 am—5:00 pm



Level III
2015



Margaret J Weston Community Health Center

4645 Augusta Road

Beech Island, SC 29842

803.593.9283 (afterhours also)

Monday—Friday 8:00 am—5:00 pm



Pending



Family Health Care

120 Darlington Drive

Aiken, SC 29803

803.641.1404 (afterhours also)

Monday — Wednesday 8:00 am—7:00 pm

Thursday—Friday 8:00am—5:00 pm



Rural Health Services, Inc.

For more than 35 years, Rural Health Services (RHS) has provided a wide array of primary and preventive healthcare services to the medically underserved population of Aiken County, SC.

RHS is a private, non-profit, Federally Qualified Health Center (FQHC). RHS offers culturally competent, comprehensive primary, preventive, and supplemental health services to all people, regardless of ability to pay through its main facility in Aiken and satellite facilities in Clearwater and South Aiken.



MISSION

The Mission of Rural Health Services, Inc. is to provide accessible quality comprehensive primary health care services in a dignified and culturally competent manner to the population in Aiken County and surrounding areas.



Community Health Express Patient Services

The Community Health Express team strives to make our patients feel comfortable and at home. Our highly trained medical and dental staff offers a wide range of dental services and limited medical services. We are committed to providing children with the best care possible in a setting that is convenient, comfortable, and state of the art.

Medical Care for Children

The Community Health Express Team will be equipped and staffed to provide well-child visits. If additional medical attention is needed, a member of the mobile unit staff will call you to let you know of the medical concern and recommend next steps. The school nurse will also be notified. If no problems are noted, a form indicating what was done during the visit will be sent home with your child or mailed. There may be times, however, where a visit to the health center is necessary. The staff will help you determine if a visit to the health center is the best option to receive additional appropriate care.

Dental Health Care for Children

The Community Health Express will be equipped and staffed to provide oral health care services. Available service will include: basic dental screening, oral prophylaxis, fluoride applications, sealants, diagnostic screening, fillings, single crowns, extractions, and periodontal therapies. The staff will take a sensitive and compassionate approach to Oral Health care and seek to provide pain-free dental care services. If your child needs additional oral health care, a member of the Community Health Express will let you know of the oral health care concern and recommend next steps. The school nurse will also be notified. If no problems are noted, a form indicating what was done during the visit will be sent home with your child or mailed.

Outreach and Enrollment

Our Outreach and Enrollment Department assists individuals needing insurance through the Affordable Care Act. The Outreach staff can also assist with completing enrollment paperwork. Please contact the Director of Outreach Ms. Gail Diggs at (803) 380-7013.

Rural Health Services, Inc.

Community Health Express

Frequently Asked Questions

How will my child enroll for oral and medical services provided on the mobile unit?

You can stop by the front office at your school or visit any of the health center locations printed on the back of this brochure to pick up an enrollment packet. Also, you may check with your church or the front office of the housing complex. Complete enrollment packet and return as soon as possible to the school or health center locations.

How will my child schedule an appointment?

Once the enrollment packet is completed, your child will be scheduled by a staff member of Rural Health Centers (RHC). Make sure you have completed all necessary paperwork before your child's appointment. The RHC staff will notify the school of your child's appointment time in advance.

What if I don't have insurance?

Rural Health Services provide a discount based on household income and household size. Ask for more information regarding our "Sliding Fee Scale Discount."

What insurance do you accept?

We accept all insurance. If you have questions regarding coverage, please call the RHC. The contact information is listed on the back of this brochure.

